

PENUP

Report Identification

Applicability	Service	Indicator	Value
Online Platform	PENUP	Name of the service provider	Samsung Electronics Co., Ltd.
All		Date of the publication of the report	01/04/2025
All		Date of the publication of the latest previous report	N/A - First Report
All		Starting date of reporting period	17/02/2024
All		Ending date of reporting period	16/02/2025

Categories names

Category label	Category description	Category of illegal content / incompatible with the terms and conditions	Contextual information
TOTAL	All the entries	TOTAL	2148
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE	
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM	
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS	
Category 1c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION	
Category 2a	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT	
Category 2b	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS	
Category 2c	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES	
Category 2d	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS	
Category 2e	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING	
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 3	Cyber violence	STATEMENT_CATEGORY_CYBER_VIOLENCE	
Category 3a	Cyber bullying and intimidation	KEYWORD_CYBER_BULLYING_INTIMIDATION	
Category 3b	Cyber harassment	KEYWORD_CYBER_HARASSMENT	
Category 3c	Cyber incitement to hatred or violence	KEYWORD_CYBER_INCITEMENT	
Category 3d	Cyber stalking	KEYWORD_CYBER_STALKING	
Category 3e	Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING	
Category 3f	Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE	
Category 3g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 4	Cyber violence against women	STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN	
Category 4a	Cyber bullying and intimidation against girls	KEYWORD_BULLYING_AGAINST_GIRLS	
Category 4b	Cyber harassment against women	KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN	
Category 4c	Cyber stalking against women	KEYWORD_CYBER_STALKING_AGAINST_WOMEN	
Category 4d	Gendered disinformation	KEYWORD_FEMALE_GENDERED_DISINFORMATION	
Category 4e	Illegal incitement to violence and hatred against women	KEYWORD_INCITEMENT_AGAINST_WOMEN	
Category 4f	Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN	
Category 4g	Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE_AGAINST_WOMEN	
Category 4h	Not captured by any other sub-category	KEYWORD_OTHER	
Category 5	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS	
Category 5a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH	
Category 5b	Data falsification	KEYWORD_DATA_FALSIFICATION	
Category 5c	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND	
Category 5d	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN	

Category 5e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 6	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH	
Category 6a	Defamation	KEYWORD_DEFAMATION	
Category 6b	Discrimination	KEYWORD_DISCRIMINATION	
Category 6c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH	
Category 6d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 7	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS	
Category 7a	Copyright infringements	KEYWORD_COPYRIGHT_INFRINGEMENT	
Category 7b	Design infringements	KEYWORD_DESIGN_INFRINGEMENT	
Category 7c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT	
Category 7d	Patent infringements	KEYWORD_PATENT_INFRINGEMENT	
Category 7e	Trade secret infringements	KEYWORD_TRADE_SECRET_INFRINGEMENT	
Category 7f	Trademark infringements	KEYWORD_TRADEMARK_INFRINGEMENT	
Category 7g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 8	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS	
Category 8a	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION	
Category 8b	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW	
Category 8c	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW	
Category 8d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 9	Protection of minors	STATEMENT_CATEGORY_PROTECTION_OF_MINORS	
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS	
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL	
Category 9c	Child sexual abuse material containing deepfake or similar technology	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPFAKE	
Category 9d	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS	
Category 9e	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES	
Category 9f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 10	Risk for public security	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY	
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS	
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH	
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT	
Category 10e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 11	Scams and/or fraud	STATEMENT_CATEGORY_SCAMS_AND_FRAUD	
Category 11a	Impersonation or account hijacking	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING	
Category 11b	Inauthentic accounts	KEYWORD_INAUTHENTIC_ACCOUNTS	
Category 11c	Inauthentic listings	KEYWORD_INAUTHENTIC_LISTINGS	
Category 11d	Inauthentic user reviews	KEYWORD_INAUTHENTIC_USER_REVIEWS	
Category 11e	Phishing	KEYWORD_PHISHING	
Category 11f	Pyramid schemes	KEYWORD_PYRAMID_SCHEMES	
Category 11g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 12	Self-harm	STATEMENT_CATEGORY_SELF_HARM	

Category 12a	Content promoting eating disorders	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS	
Category 12b	Self-mutilation	KEYWORD_SELF_MUTILATION	
Category 12c	Suicide	KEYWORD_SUICIDE	
Category 12d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS	
Category 13a	Prohibited or restricted products	KEYWORD_PROHIBITED_PRODUCTS	
Category 13b	Unsafe or non-compliant products	KEYWORD_UNSAFE_PRODUCTS	
Category 13c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 14	Violence	STATEMENT_CATEGORY_VIOLENCE	
Category 14a	Coordinated harm	KEYWORD_COORDINATED_HARM	
Category 14b	General calls or incitement to violence and/or hatred	KEYWORD_INCITEMENT_VIOLENCE_HATRED	
Category 14c	Human exploitation	KEYWORD_HUMAN_EXPLOITATION	
Category 14d	Human trafficking	KEYWORD_HUMAN_TRAFFICKING	
Category 14e	Trafficking in women and girls	KEYWORD_TRAFFICKING_WOMEN_GIRLS	
Category 14f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 15	Other violation of provider's terms and conditions	STATEMENT_CATEGORY_OTHER_VIOLATION_TC	
Category 15a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL	
Category 15b	Age-specific restrictions	KEYWORD_AGE_SPECIFIC_RESTRICTIONS	
Category 15c	Geographical requirements	KEYWORD_GEOGRAPHICAL_REQUIREMENTS	
Category 15d	Goods/services not permitted to be offered on the platform	KEYWORD_GOODS_SERVICES_NOT_PERMITTED	
Category 15e	Language requirements	KEYWORD_LANGUAGE_REQUIREMENTS	
Category 15f	Nudity	KEYWORD_NUDITY	
Category 15g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 16	Type of illegal content not specified by the public authority	STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER	
Category 17	Type of alleged illegal content not specified by the notifier	STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE	

Member states orders

[illegible]

[illegible]

Notices

[illegible]

Own initiative illegal

[illegible]

[illegible]

Appeals and recidivism

[illegible]

Automated means

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual Information
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	Total number		
All	PENUP	2024-02-17/2025-02/16	Use of automated means for content moderation	Number of measures not taken by automated means	Total number	2148	
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Total number		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	Total number		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	Total number		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	Own-initiative		
All	PENUP	2024-02-17/2025-02/16	Use of automated means for content moderation	Number of measures not taken by automated means	Own-initiative	1451	
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Own-initiative		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	Own-initiative		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	Own-initiative		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		2024-02-17/2025-02/16	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Total	13717	
Only for providers of hosting services, including online platforms	PENUP	YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Total		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Trusted Flagger		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	av		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures not taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures not taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures not taken by automated means	av		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	av		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	av		

Human resources

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual information
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	sv		

AMAR

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	TOTAL	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	AT	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	[...]	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	SE	

Qualitative

Applicability	Service	Reporting period	Indicator	Value
Online Platform	PENUP	2024-02-17/2025-02/16	Summary of the content moderation engaged in at the providers' own initiative	Content restriction measures are implemented independently in accordance with the Terms of Service. Content subject to such measures is no longer visible within the service. No additional labels or warnings are displayed alongside the restricted content.
Online Platform	PENUP	2024-02-17/2025-02/16	Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative	Content that violates the Terms of Service is continuously monitored by human reviewers. There is no automated system for restriction measures. When a violation is detected, the content is made invisible within the service, and a notification is sent to the user who posted it. PENUP does not have a feature that counts how many times these user comments have been viewed.
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of the automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of indicators of accuracy and possible rate of error of automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Specification of the precise purposes to apply automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Safeguards applied to the use of automated means	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	High-level description of the content moderation governance structure	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Qualifications of the human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Training given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Support given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Methodology used to compute the number of human resources dedicated to content moderation	Free text

Galaxy Store

Report identification

Applicability	Service	Indicator	Value
Online Platform	Galaxy Store	Name of the service provider	Samsung Electronics Co., Ltd.
		Date of the publication of the report	16/04/2025
		Date of the publication of the latest previous report	N/A- First Report
		Starting date of reporting period	17/02/2024
		Ending date of reporting period	16/02/2025

Categories names

Category label	Category description	Category of illegal content / incompatible with the terms and conditions	Contextual information
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE	
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM	
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS	
Category 1c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION	
Category 2a	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT	
Category 2b	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS	
Category 2c	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES	
Category 2d	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS	
Category 2e	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING	
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 3	Cyber violence	STATEMENT_CATEGORY_CYBER_VIOLENCE	
Category 3a	Cyber bullying and intimidation	KEYWORD_CYBER_BULLYING_INTIMIDATION	
Category 3b	Cyber harassment	KEYWORD_CYBER_HARASSMENT	
Category 3c	Cyber incitement to hatred or violence	KEYWORD_CYBER_INCITEMENT	
Category 3d	Cyber stalking	KEYWORD_CYBER_STALKING	
Category 3e	Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING	
Category 3f	Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE	
Category 3g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 4	Cyber violence against women	STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN	
Category 4a	Cyber bullying and intimidation against girls	KEYWORD_BULLYING_AGAINST_GIRLS	
Category 4b	Cyber harassment against women	KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN	
Category 4c	Cyber stalking against women	KEYWORD_CYBER_STALKING_AGAINST_WOMEN	
Category 4d	Gendered disinformation	KEYWORD_FEMALE_GENDERED_DISINFORMATION	
Category 4e	Illegal incitement to violence and hatred against women	KEYWORD_INCITEMENT_AGAINST_WOMEN	
Category 4f	Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN	
Category 4g	Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE_AGAINST_WOMEN	
Category 4h	Not captured by any other sub-category	KEYWORD_OTHER	
Category 5	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS	
Category 5a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH	
Category 5b	Data falsification	KEYWORD_DATA_FALSIFICATION	
Category 5c	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND	
Category 5d	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN	
Category 5e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 6	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH	
Category 6a	Defamation	KEYWORD_DEFAMATION	
Category 6b	Discrimination	KEYWORD_DISCRIMINATION	
Category 6c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH	

Category 6d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 7	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS	
Category 7a	Copyright infringements	KEYWORD_COPYRIGHT_INFRINGEMENT	
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Category 7d	Patent infringements	KEYWORD_PATENT_INFRINGEMENT	
Category 7e	Trade secret infringements	KEYWORD_TRADE_SECRET_INFRINGEMENT	
Category 7f	Trademark infringements	KEYWORD_TRADEMARK_INFRINGEMENT	
Category 7g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 8	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS	
Category 8a	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION	
Category 8b	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW	
Category 8c	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW	
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Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS	
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH	
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT	
Category 10e	Not captured by any other sub-category	KEYWORD_OTHER	
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Category 11f	Pyramid schemes	KEYWORD_PYRAMID_SCHEMES	
Category 11g	Not captured by any other sub-category	KEYWORD_OTHER	
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Category 14c	Human exploitation	KEYWORD_HUMAN_EXPLOITATION	

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Category 14e	Trafficking in women and girls	KEYWORD_TRAFFICKING_WOMEN_GIRLS	
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Category 15c	Geographical requirements	KEYWORD_GEOGRAPHICAL_REQUIREMENTS	
Category 15d	Goods/services not permitted to be offered on the platform	KEYWORD_GOODS_SERVICES_NOT_PERMITTED	
Category 15e	Language requirements	KEYWORD_LANGUAGE_REQUIREMENTS	
Category 15f	Nudity	KEYWORD_NUDITY	
Category 15g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 16	Type of illegal content not specified by the public authority	STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER	
Category 17	Type of alleged illegal content not specified by the notifier	STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE	

Member states orders

Applicability	Service	Reporting period	Category of illegal content	Description of the sub-category "Other"	Scope	Number of orders to act against illegal content received	Number of specific items of information included in the total number of orders to act against illegal content	Median time to inform the authority of the receipt of the order to act against illegal content (Hours)	Median time to give effect to the order to act against illegal content (Hours)	Number of orders to provide information	Median time to inform the authority of the receipt of the order to provide information (Hours)	Median time to give effect to the order to provide information (Hours)	Contextual information on number of orders to act against illegal content received	Contextual information on number of specific items of information included in the total number of orders to act against illegal content	Contextual information on Median time to inform the authority of the receipt of the order to act against illegal content	Contextual information on Number of orders to provide information	Contextual information on Median time to inform the authority of the receipt of the order to provide information	Contextual information on Median time to give effect to the order to provide information
AB		YYYY-MM-DDYY	TOTAL			TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY ANIMAL WELFARE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD ANIMAL HARM			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD UNLAWFUL SALE ANIMALS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY CONSUMER INFORMATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD HIDDEN ADVERTISEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD INSUFFICIENT INFORMATION ON TRADERS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD MISLEADING INFO GOODS SERVICES			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD MISLEADING INFO CONSUMER RIGHTS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD NONCOMPLIANCE PRICING			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY CYBER VIOLENCE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CYBER BULLYING INTIMIDATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CYBER HARASSMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CYBER INCITEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CYBER STALKING			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL IMAGE SHARING			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD BULLYING AGAINST GIRLS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CYBER HARASSMENT AGAINST WOMEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CYBER STALKING AGAINST WOMEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD FEMALE GENDERED DISINFORMATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD INCITEMENT AGAINST WOMEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD BIOMETRIC DATA BREACH			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD DATA FALSIFICATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD MISSING PROCESSING GROUND			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD RIGHT TO BE FORGOTTEN			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD DEFAMATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD DISCRIMINATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD HATE SPEECH			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD COPYRIGHT INFRINGEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD DESIGN INFRINGEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD PATENT INFRINGEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD TRADE SECRET INFRINGEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD TRADEMARK INFRINGEMENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD MISINFORMATION DISINFORMATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD VIOLATION EU LAW			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD VIOLATION NATIONAL LAW			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY PROTECTION OF MINORS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD AGE SPECIFIC RESTRICTIONS MINORS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CHILD SEXUAL ABUSE MATERIAL			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CHILD SEXUAL ABUSE MATERIAL DEEPFAKE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD GROOMING SEXUAL ENTICEMENT MINORS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD UNSAFE CHALLENGES			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY RISK FOR PUBLIC SECURITY			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD ILLEGAL ORGANIZATIONS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD RISK ENVIRONMENTAL DAMAGE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD RISK PUBLIC HEALTH			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD TERRORIST CONTENT			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY SCAMS AND FRAUD			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD IMPERSONATION ACCOUNT HIJACKING			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD INAUTHENTIC ACCOUNTS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD INAUTHENTIC LISTINGS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD INAUTHENTIC USER REVIEWS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD PHISHING			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD PYRAMID SCHEMES			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY SELF HARM			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD CONTENT PROMOTING EATING DISORDERS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD SELF MUTILATION			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD SUICIDE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY UNSAFE AND PROHIBITED PRODUCTS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD PROHIBITED PRODUCTS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD UNSAFE PRODUCTS			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.		TOTAL												
AB		YYYY-MM-DDYY	STATEMENT CATEGORY VIOLENCE			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD COORDINATED HARM			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD INCITEMENT VIOLENCE HATRED			TOTAL												
AB		YYYY-MM-DDYY	KEYWORD HUMAN EXPLOITATION			TOTAL												

[illegible]

Notices

[illegible]

Own initiative illegal

[illegible]

Own initiative TC

[illegible]

[illegible]

Appeals and recidivism

[illegible]

Automated means

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual Information
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	Total number		
All	Galaxy Store	2024-02-17/2025-02-16	Use of automated means for content moderation	Number of measures not taken by automated means	Total number	121	
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Total number		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	Total number		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	Total number		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	Own-initiative		
All	Galaxy Store	2024-02-17/2025-02-16	Use of automated means for content moderation	Number of measures not taken by automated means	Own-initiative	121	
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Own-initiative		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	Own-initiative		
All		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	Own-initiative		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Total		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Trusted Flagger		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures solely taken by automated means	sv		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures not taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures not taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Number of measures not taken by automated means	sv		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY-3	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		

Human resources

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual information
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	sv		

Training given to human resources
dedicated to content moderation

AMAR

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	TOTAL	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	AT	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	[...]	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	SE	

Qualitative

Applicability	Service	Reporting period	Indicator	Value
All	Galaxy Store	2024-02-17/2025-02-16	Summary of the content moderation engaged in at the providers' own initiative	Content moderation is done according to the Galaxy Store Policy (https://developer.samsung.com/galaxy-store/distribution-guide.html). We have given priority to potential copyright violations since the Galaxy Store is an open app store. Apps that have content that violates Store Policy are suspended, app provider is notified, and provided a chance to explain and work out the issue. If the issue is resolved, the app is reinstated.
All	Galaxy Store	2024-02-17/2025-02-16	Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative	Content moderation is done bases on key word searches. We used specific words (malicious, violent, for example) to find comments from users who are reporting issues. We were not so efficient in responding to reports or comments that were not in English before 15 December 2024, but since then, we have been using AI technology to translate the comments provided by users in mutiple languages into English so that we can understand them and respond to them much more quickly. Galaxy Store does not have a feature that counts how many times these user comments have been viewed.
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of the automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of indicators of accuracy and possible rate of error of automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Specification of the precise purposes to apply automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Safeguards applied to the use of automated means	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	High-level description of the content moderation governance structure	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Qualifications of the human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Training given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Support given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Methodology used to compute the number of human resources dedicated to content moderation	Free text

TV App Store

Report identification

Applicability	Service	Indicator	Value
Online Platform	TV App Store	Name of the service provider	Samsung Electronics Co., Ltd.
	TV App Store	Date of the publication of the report	16/04/2025
		Date of the publication of the latest previous report	N/A- First Report
	TV App Store	Starting date of reporting period	17/02/2024
	TV App Store	Ending date of reporting period	16/02/2025

Categories names

Category label	Category description	Category of illegal content / incompatible with the terms and conditions	Contextual information
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE	
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM	
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS	
Category 1c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION	
Category 2a	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT	
Category 2b	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS	
Category 2c	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES	
Category 2d	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS	
Category 2e	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING	
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 3	Cyber violence	STATEMENT_CATEGORY_CYBER_VIOLENCE	
Category 3a	Cyber bullying and intimidation	KEYWORD_CYBER_BULLYING_INTIMIDATION	
Category 3b	Cyber harassment	KEYWORD_CYBER_HARASSMENT	
Category 3c	Cyber incitement to hatred or violence	KEYWORD_CYBER_INCITEMENT	
Category 3d	Cyber stalking	KEYWORD_CYBER_STALKING	
Category 3e	Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING	
Category 3f	Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE	
Category 3g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 4	Cyber violence against women	STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN	
Category 4a	Cyber bullying and intimidation against girls	KEYWORD_BULLYING_AGAINST_GIRLS	
Category 4b	Cyber harassment against women	KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN	
Category 4c	Cyber stalking against women	KEYWORD_CYBER_STALKING_AGAINST_WOMEN	
Category 4d	Gendered disinformation	KEYWORD_FEMALE_GENDERED_DISINFORMATION	
Category 4e	Illegal incitement to violence and hatred against women	KEYWORD_INCITEMENT_AGAINST_WOMEN	
Category 4f	Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN	
Category 4g	Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE_AGAINST_WOMEN	
Category 4h	Not captured by any other sub-category	KEYWORD_OTHER	
Category 5	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS	
Category 5a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH	
Category 5b	Data falsification	KEYWORD_DATA_FALSIFICATION	
Category 5c	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND	
Category 5d	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN	
Category 5e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 6	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH	
Category 6a	Defamation	KEYWORD_DEFAMATION	
Category 6b	Discrimination	KEYWORD_DISCRIMINATION	
Category 6c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH	

Category 6d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 7	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTYINFRINGEMENTS	
Category 7a	Copyright infringements	KEYWORD_COPYRIGHTINFRINGEMENT	
Category 7b	Design infringements	KEYWORD_DESIGNINFRINGEMENT	
Category 7c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONSINFRINGEMENT	
Category 7d	Patent infringements	KEYWORD_PATENTINFRINGEMENT	
Category 7e	Trade secret infringements	KEYWORD_TRADE_SECRETINFRINGEMENT	
Category 7f	Trademark infringements	KEYWORD_TRADEMARKINFRINGEMENT	
Category 7g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 8	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS	
Category 8a	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION	
Category 8b	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW	
Category 8c	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW	
Category 8d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 9	Protection of minors	STATEMENT_CATEGORY_PROTECTION_OF_MINORS	
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS	
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL	
Category 9c	Child sexual abuse material containing deepfake or similar technology	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPPFAKE	
Category 9d	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS	
Category 9e	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES	
Category 9f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 10	Risk for public security	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY	
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS	
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH	
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT	
Category 10e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 11	Scams and/or fraud	STATEMENT_CATEGORY_SCAMS_AND_FRAUD	
Category 11a	Impersonation or account hijacking	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING	
Category 11b	Inauthentic accounts	KEYWORD_INAUTHENTIC_ACCOUNTS	
Category 11c	Inauthentic listings	KEYWORD_INAUTHENTIC_LISTINGS	
Category 11d	Inauthentic user reviews	KEYWORD_INAUTHENTIC_USER_REVIEWS	
Category 11e	Phishing	KEYWORD_PHISHING	
Category 11f	Pyramid schemes	KEYWORD_PYRAMID_SCHEMES	
Category 11g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 12	Self-harm	STATEMENT_CATEGORY_SELF_HARM	
Category 12a	Content promoting eating disorders	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS	
Category 12b	Self-mutilation	KEYWORD_SELF_MUTILATION	
Category 12c	Suicide	KEYWORD_SUICIDE	
Category 12d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS	
Category 13a	Prohibited or restricted products	KEYWORD_PROHIBITED_PRODUCTS	
Category 13b	Unsafe or non-compliant products	KEYWORD_UNSAFE_PRODUCTS	
Category 13c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 14	Violence	STATEMENT_CATEGORY_VIOLENCE	
Category 14a	Coordinated harm	KEYWORD_COORDINATED_HARM	
Category 14b	General calls or incitement to violence and/or hatred	KEYWORD_INCITEMENT_VIOLENCE_HATRED	
Category 14c	Human exploitation	KEYWORD_HUMAN_EXPLOITATION	

Category 14d	Human trafficking	KEYWORD_HUMAN_TRAFFICKING	
Category 14e	Trafficking in women and girls	KEYWORD_TRAFFICKING_WOMEN_GIRLS	
Category 14f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 15	Other violation of provider's terms and conditions	STATEMENT_CATEGORY_OTHER_VIOLATION_TC	
Category 15a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL	
Category 15b	Age-specific restrictions	KEYWORD_AGE_SPECIFIC_RESTRICTIONS	
Category 15c	Geographical requirements	KEYWORD_GEOGRAPHICAL_REQUIREMENTS	
Category 15d	Goods/services not permitted to be offered on the platform	KEYWORD_GOODS_SERVICES_NOT_PERMITTED	
Category 15e	Language requirements	KEYWORD_LANGUAGE_REQUIREMENTS	
Category 15f	Nudity	KEYWORD_NUDITY	
Category 15g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 16	Type of illegal content not specified by the public authority	STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER	
Category 17	Type of alleged illegal content not specified by the notifier	STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE	

[illegible]

[illegible]

Notices

[illegible]

Own initiative illegal

[illegible]

Own initiative TC

Applicability	Service	Reporting period	Category of incompatibility with the provider's terms and conditions	Description of the sub-category "Other"	Number of measures taken at the provider's own initiative	Number of measures taken after detection with solely automated means	Visibility restriction Removal	Visibility restriction Disable	Visibility restriction Demoted	Visibility restriction Age restricted	Visibility restriction Interaction restricted	Visibility restriction Labelled	Visibility restriction Other	Monetary restriction Suspension	Monetary restriction Termination	Monetary restriction Other	Provision of the service Suspension	Provision of the service Termination	Account restriction Suspension	Account restriction Termination	Contextual information on Provision of the service	Contextual information on Provision of the service Termination	Contextual information on Account restriction Suspension	Contextual information on Account restriction Termination
All	TV App Store	2024-02-17/2025-02	TOTAL		0																			
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY ANIMAL_WELFARE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD ANIMAL_HARM																					
All	TV App Store	2024-02-17/2025-02	KEYWORD UNLAWFUL_SALE_ANIMALS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY CONSUMER_INFORMATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD HIDDEN_ADVERTISEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD INSUFFICIENT_INFORMATION_ON_TRADERS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD MISLEADING_INFO_GOODS_SERVICES																					
All	TV App Store	2024-02-17/2025-02	KEYWORD MISLEADING_INFO_CONSUMER_RIGHTS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD NONCOMPLIANCE_PRICING																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY CYBER_VIOLENCE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CYBER_BULLYING_INTIMIDATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CYBER_HARASSMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CYBER_INCITEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CYBER_STALKING																					
All	TV App Store	2024-02-17/2025-02	KEYWORD NON_CONSENSUAL_IMAGE_SHARING																					
All	TV App Store	2024-02-17/2025-02	KEYWORD NON_CONSENSUAL_MATERIAL_DEEPFAKE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY CYBER_VIOLENCE_AGAINST_WOMEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD BUILDING_AGAINST_GIRLS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CYBER_HARASSMENT_AGAINST_WOMEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CYBER_STALKING_AGAINST_WOMEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD FEMALE_GENDERED_DISINFORMATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD INCITEMENT_AGAINST_WOMEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD NON_CONSENSUAL_MATERIAL_DEEPFAKE_AGAINST_WOMEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY DATA_PROTECTION_AND_PRIVACY_VIOLATIONS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD BIOMETRIC_DATA_BREACH																					
All	TV App Store	2024-02-17/2025-02	KEYWORD DATA_FALSIFICATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD MISSING_PROCESSING_GROUND																					
All	TV App Store	2024-02-17/2025-02	KEYWORD RIGHT_TO_BE_FORGOTTEN																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY ILLEGAL_OR_HARMFUL_SPEECH																					
All	TV App Store	2024-02-17/2025-02	KEYWORD DEFAMATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD DISCRIMINATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD HATE_SPEECH																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY INTELLECTUAL_PROPERTYINFRINGEMENTS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD COPYRIGHTINFRINGEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD DESIGNINFRINGEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD GEOGRAPHIC_INDICATIONSINFRINGEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD PATENTINFRINGEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD TRADE_SECRETINFRINGEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD TRADEMARKINFRINGEMENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Open Source used app																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD MISINFORMATION_DISINFORMATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD VIOLATION_EU_LAW																					
All	TV App Store	2024-02-17/2025-02	KEYWORD VIOLATION_NATIONAL_LAW																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY PROTECTION_OF_MINORS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD AGE_SPECIFIC_RESTRICTIONS_MINORS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CHILD_SEXUAL_ABUSE_MATERIAL																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CHILD_SEXUAL_ABUSE_MATERIAL_DEEPFAKE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD GROOMING_SEXUAL_ENTICEMENT_MINORS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD UNSAFE_CHALLENGES																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY RISK_FOR_PUBLIC_SECURITY																					
All	TV App Store	2024-02-17/2025-02	KEYWORD ILLEGAL_ORGANIZATIONS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD RISK_ENVIRONMENTAL_DAMAGE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD RISK_PUBLIC_HEALTH																					
All	TV App Store	2024-02-17/2025-02	KEYWORD TERRORIST_CONTENT																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY SCAMS_AND_FRAUD																					
All	TV App Store	2024-02-17/2025-02	KEYWORD IMPERSONATION_ACCOUNT_HIJACKING																					
All	TV App Store	2024-02-17/2025-02	KEYWORD INAUTHENTIC_ACCOUNTS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD INAUTHENTIC_LISTINGS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD INAUTHENTIC_USER_REVIEWS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD PHISHING																					
All	TV App Store	2024-02-17/2025-02	KEYWORD PYRAMID_SCHEMES																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY SELF_HARM																					
All	TV App Store	2024-02-17/2025-02	KEYWORD CONTENT_PROMOTING_EATING_DISORDERS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD SELF_MUTILATION																					
All	TV App Store	2024-02-17/2025-02	KEYWORD SUICIDE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY UNSAFE_AND_PROHIBITED_PRODUCTS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD PROHIBITED_PRODUCTS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD UNSAFE_PRODUCTS																					
All	TV App Store	2024-02-17/2025-02	KEYWORD OTHER	Text to detail the "Other" keyword.																				
All	TV App Store	2024-02-17/2025-02	STATEMENT CATEGORY VIOLENCE																					
All	TV App Store	2024-02-17/2025-02	KEYWORD COORDINATED_HARM																					
All	TV App Store	2024-02-17/2025-02	KEYWORD INCITEMENT_VIOLENCE_HATRED																					
All	TV App Store	2024-02-17/2025-02	KEYWORD HUMAN_EXPLOITATION																					
All	TV App Store	2024-02-17/2025-02	KEY																					

Appeals and recidivism

[illegible]

Automated means

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual Information
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	Own-initiative		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Trusted Flagger		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		

Human resources

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual information
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	sv		

Training given to human resources
dedicated to content moderation

AMAR

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	TOTAL	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	AT	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	[...]	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	SE	

Qualitative

Applicability	Service	Reporting period	Indicator	Value
Online Platform	TV App Stor	2024-02-17/2025-02-26	Summary of the content moderation engaged in at the providers' own initiative	All applications available in the Samsung TV App Store must adhere to the Samsung TV App Store policy. (https://seller.samsungapps.com/tv/contract/tnc) In the event of a reported violation, such cases are prioritized for resolution. Applications identified as having content or trademarks with potential legal issues such as copyright violations are promptly suspended. The respective app provider is promptly notified and provided an opportunity to address or resolve the matter. Upon successful resolution, the application will be reinstated.
All		YYYY-MM-DD/YYYY-MM-DD	Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of the automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of indicators of accuracy and possible rate of error of automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Specification of the precise purposes to apply automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Safeguards applied to the use of automated means	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	High-level description of the content moderation governance structure	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Qualifications of the human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Training given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Support given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Methodology used to compute the number of human resources dedicated to content moderation	Free text

Samsung Cloud

Report identification

Applicability	Service	Indicator	Value
Hosting Service	Samsung Cloud	Name of the service provider	Samsung Electronics Co., Ltd.
		Date of the publication of the report	16/04/2025
		Date of the publication of the latest previous report	
		Starting date of reporting period	17/02/2024
		Ending date of reporting period	16/02/2025

Categories names

Category label	Category description	Category of illegal content / incompatible with the terms and conditions	Contextual information
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE	
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM	
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS	
Category 1c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION	
Category 2a	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT	
Category 2b	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS	
Category 2c	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES	
Category 2d	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS	
Category 2e	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING	
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 3	Cyber violence	STATEMENT_CATEGORY_CYBER_VIOLENCE	
Category 3a	Cyber bullying and intimidation	KEYWORD_CYBER_BULLYING_INTIMIDATION	
Category 3b	Cyber harassment	KEYWORD_CYBER_HARASSMENT	
Category 3c	Cyber incitement to hatred or violence	KEYWORD_CYBER_INCITEMENT	
Category 3d	Cyber stalking	KEYWORD_CYBER_STALKING	
Category 3e	Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING	
Category 3f	Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPAKE	
Category 3g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 4	Cyber violence against women	STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN	
Category 4a	Cyber bullying and intimidation against girls	KEYWORD_BULLYING_AGAINST_GIRLS	
Category 4b	Cyber harassment against women	KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN	
Category 4c	Cyber stalking against women	KEYWORD_CYBER_STALKING_AGAINST_WOMEN	
Category 4d	Gendered disinformation	KEYWORD_FEMALE_GENDERED_DISINFORMATION	
Category 4e	Illegal incitement to violence and hatred against women	KEYWORD_INCITEMENT_AGAINST_WOMEN	
Category 4f	Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN	
Category 4g	Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPAKE_AGAINST_WOMEN	
Category 4h	Not captured by any other sub-category	KEYWORD_OTHER	
Category 5	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS	
Category 5a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH	
Category 5b	Data falsification	KEYWORD_DATA_FALSIFICATION	
Category 5c	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND	
Category 5d	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN	
Category 5e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 6	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH	
Category 6a	Defamation	KEYWORD_DEFAMATION	
Category 6b	Discrimination	KEYWORD_DISCRIMINATION	
Category 6c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH	
Category 6d	Not captured by any other sub-category	KEYWORD_OTHER	

Category 7	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTYINFRINGEMENTS	
Category 7a	Copyright infringements	KEYWORD_COPYRIGHTINFRINGEMENT	
Category 7b	Design infringements	KEYWORD_DESIGNINFRINGEMENT	
Category 7c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONSINFRINGEMENT	
Category 7d	Patent infringements	KEYWORD_PATENTINFRINGEMENT	
Category 7e	Trade secret infringements	KEYWORD_TRADE_SECRETINFRINGEMENT	
Category 7f	Trademark infringements	KEYWORD_TRADEMARKINFRINGEMENT	
Category 7g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 8	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS	
Category 8a	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION	
Category 8b	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW	
Category 8c	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW	
Category 8d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 9	Protection of minors	STATEMENT_CATEGORY_PROTECTION_OF_MINORS	
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS	
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL	
Category 9c	Child sexual abuse material containing deepfake or similar technology	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPPAKE	
Category 9d	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS	
Category 9e	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES	
Category 9f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 10	Risk for public security	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY	
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS	
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH	
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT	
Category 10e	Not captured by any other sub-category	KEYWORD_OTHER	
Category 11	Scams and/or fraud	STATEMENT_CATEGORY_SCAMS_AND_FRAUD	
Category 11a	Impersonation or account hijacking	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING	
Category 11b	Inauthentic accounts	KEYWORD_INAUTHENTIC_ACCOUNTS	
Category 11c	Inauthentic listings	KEYWORD_INAUTHENTIC_LISTINGS	
Category 11d	Inauthentic user reviews	KEYWORD_INAUTHENTIC_USER_REVIEWS	
Category 11e	Phishing	KEYWORD_PHISHING	
Category 11f	Pyramid schemes	KEYWORD_PYRAMID_SCHEMES	
Category 11g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 12	Self-harm	STATEMENT_CATEGORY_SELF_HARM	
Category 12a	Content promoting eating disorders	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS	
Category 12b	Self-mutilation	KEYWORD_SELF_MUTILATION	
Category 12c	Suicide	KEYWORD_SUICIDE	
Category 12d	Not captured by any other sub-category	KEYWORD_OTHER	
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS	
Category 13a	Prohibited or restricted products	KEYWORD_PROHIBITED_PRODUCTS	
Category 13b	Unsafe or non-compliant products	KEYWORD_UNSAFE_PRODUCTS	
Category 13c	Not captured by any other sub-category	KEYWORD_OTHER	
Category 14	Violence	STATEMENT_CATEGORY_VIOLENCE	
Category 14a	Coordinated harm	KEYWORD_COORDINATED_HARM	
Category 14b	General calls or incitement to violence and/or hatred	KEYWORD_INCITEMENT_VIOLENCE_HATRED	
Category 14c	Human exploitation	KEYWORD_HUMAN_EXPLOITATION	
Category 14d	Human trafficking	KEYWORD_HUMAN_TRAFFICKING	

Category 14e	Trafficking in women and girls	KEYWORD_TRAFFICKING_WOMEN_GIRLS	
Category 14f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 15	Other violation of provider's terms and conditions	STATEMENT_CATEGORY_OTHER_VIOLATION_TC	
Category 15a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL	
Category 15b	Age-specific restrictions	KEYWORD_AGE_SPECIFIC_RESTRICTIONS	
Category 15c	Geographical requirements	KEYWORD_GEOGRAPHICAL_REQUIREMENTS	
Category 15d	Goods/services not permitted to be offered on the platform	KEYWORD_GOODS_SERVICES_NOT_PERMITTED	
Category 15e	Language requirements	KEYWORD_LANGUAGE_REQUIREMENTS	
Category 15f	Nudity	KEYWORD_NUDITY	
Category 15g	Not captured by any other sub-category	KEYWORD_OTHER	
Category 16	Type of illegal content not specified by the public authority	STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER	
Category 17	Type of alleged illegal content not specified by the notifier	STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE	

Member states orders

Applicability	Service	Reporting period	Category of illegal content	Description of the sub-category "Other"	Scope	Number of orders to act against illegal content received	Number of specific items of information included in the total number of orders to act against illegal content	Median time to inform the authority of the order to act against illegal content (Hours)	Median time to give effect to the order to act against illegal content (Hours)	Number of orders to provide information	Median time to inform the authority of the order to provide information (Hours)	Median time to give effect to the order to provide information (Hours)	Contextual information on number of orders to act against illegal content received	Contextual information on number of specific items of information included in the total number of orders to act against illegal content	Contextual information on Median time to inform the authority of the receipt of the order to act against illegal content	Contextual information on Median time to give effect to the order to act against illegal content	Contextual information on Number of orders to provide information	Contextual information on Median time to inform the authority of the receipt of the order to provide information	Contextual information on Median time to give effect to the order to provide information
AI		YYYY-MM-DDYY	TOTAL		TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY ANIMAL WELFARE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD ANIMAL HARM		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD UNLAWFUL SALE ANIMALS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY CONSUMER INFORMATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD HIDDEN ADVERTISEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD INSUFFICIENT INFORMATION ON TRADERS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD MISLEADING INFO GOODS SERVICES		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD MISLEADING INFO CONSUMER RIGHTS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD NONCOMPLIANCE PRICING		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY CYBER VIOLENCE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CYBER BULLYING INTIMIDATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CYBER HARASSMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CYBER INCITEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CYBER STALKING		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL IMAGE SHARING		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD BULLYING AGAINST GIRLS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CYBER HARASSMENT AGAINST WOMEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CYBER STALKING AGAINST WOMEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD FEMALE GENDERED DISINFORMATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD INCITEMENT AGAINST WOMEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD BIOMETRIC DATA BREACH		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD DATA FALSIFICATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD MISSING PROCESSING GROUND		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD RIGHT TO BE FORGOTTEN		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD DEFAMATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD DISCRIMINATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD HATE SPEECH		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD COPYRIGHT INFRINGEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD DESIGN INFRINGEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD PATENT INFRINGEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD TRADE SECRET INFRINGEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD TRADEMARK INFRINGEMENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD MISINFORMATION DISINFORMATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD VIOLATION EU LAW		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD VIOLATION NATIONAL LAW		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY PROTECTION OF MINORS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD AGE SPECIFIC RESTRICTIONS MINORS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CHILD SEXUAL ABUSE MATERIAL		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CHILD SEXUAL ABUSE MATERIAL DEEPFAKE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD GROOMING SEXUAL ENTICEMENT MINORS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD UNSAFE CHALLENGES		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY RISK FOR PUBLIC SECURITY		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD ILLEGAL ORGANIZATIONS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD RISK ENVIRONMENTAL DAMAGE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD RISK PUBLIC HEALTH		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD TERRORIST CONTENT		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY SCAMS AND FRAUD		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD IMPERSONATION ACCOUNT HIJACKING		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD INAUTHENTIC ACCOUNTS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD INAUTHENTIC LISTINGS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD INAUTHENTIC USER REVIEWS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD PHISHING		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD PYRAMID SCHEMES		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY SELF HARM		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD CONTENT PROMOTING EATING DISORDERS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD SELF MUTILATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD SUICIDE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY UNSAFE AND PROHIBITED PRODUCTS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD PROHIBITED PRODUCTS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD UNSAFE PRODUCTS		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD OTHER	Text to detail the "Other" keyword.	TOTAL														
AI		YYYY-MM-DDYY	STATEMENT CATEGORY VIOLENCE		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD COORDINATED HARM		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD INCITEMENT VIOLENCE HATRED		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD HUMAN EXPLOITATION		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD HUMAN TRAFFICKING		TOTAL														
AI		YYYY-MM-DDYY	KEYWORD TRAFFICKING WOMEN GIRLS		TOTAL														

[illegible]

Notices

[illegible]

Own initiative illegal

[illegible]

[illegible]

Appeals and recidivism

[illegible]

Automated means

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual Information
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	Total number		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	Own-initiative		
All		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	Own-initiative		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Total		
Only for providers of hosting services, including online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Total		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices solely processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of notices not processed by automated means	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	NAM Trusted Flagger		
Only for providers of online platforms		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	NAM Trusted Flagger		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures solely taken by automated means	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Number of measures not taken by automated means	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Accuracy	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Precision	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Use of automated means for content moderation	Accuracy of the automated means - Recall	sv		

Human resources

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual information
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	bg		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	[...]		
Only for VLOPs		YYYY-MM-DD/YYYY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	sv		

Training given to human resources
dedicated to content moderation

AMAR

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	TOTAL	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	AT	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	[...]	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	SE	

Qualitative

Applicability	Service	Reporting period	Indicator	Value
Hosting Service	Samsung Cloud	2024-02-17/2025-02-26	Summary of the content moderation engaged in at the providers' own initiative	Samsung Cloud does not require content moderation because it is not a platform on which interactions between users occur, and functions are limited to backing up and syncing personal contents such as contacts, messages and call logs.
All		YYYY-MM-DD/YYYY-MM-DD	Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of the automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Qualitative description of indicators of accuracy and possible rate of error of automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Specification of the precise purposes to apply automated means	Free text
All		YYYY-MM-DD/YYYY-MM-DD	Safeguards applied to the use of automated means	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	High-level description of the content moderation governance structure	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Qualifications of the human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Training given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Support given to human resources dedicated to content moderation	Free text
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Methodology used to compute the number of human resources dedicated to content moderation	Free text